

**Center for Healthcare Delivery Science and Innovation** 

# **Spine Pathway Phase 2: Implementation & Review**

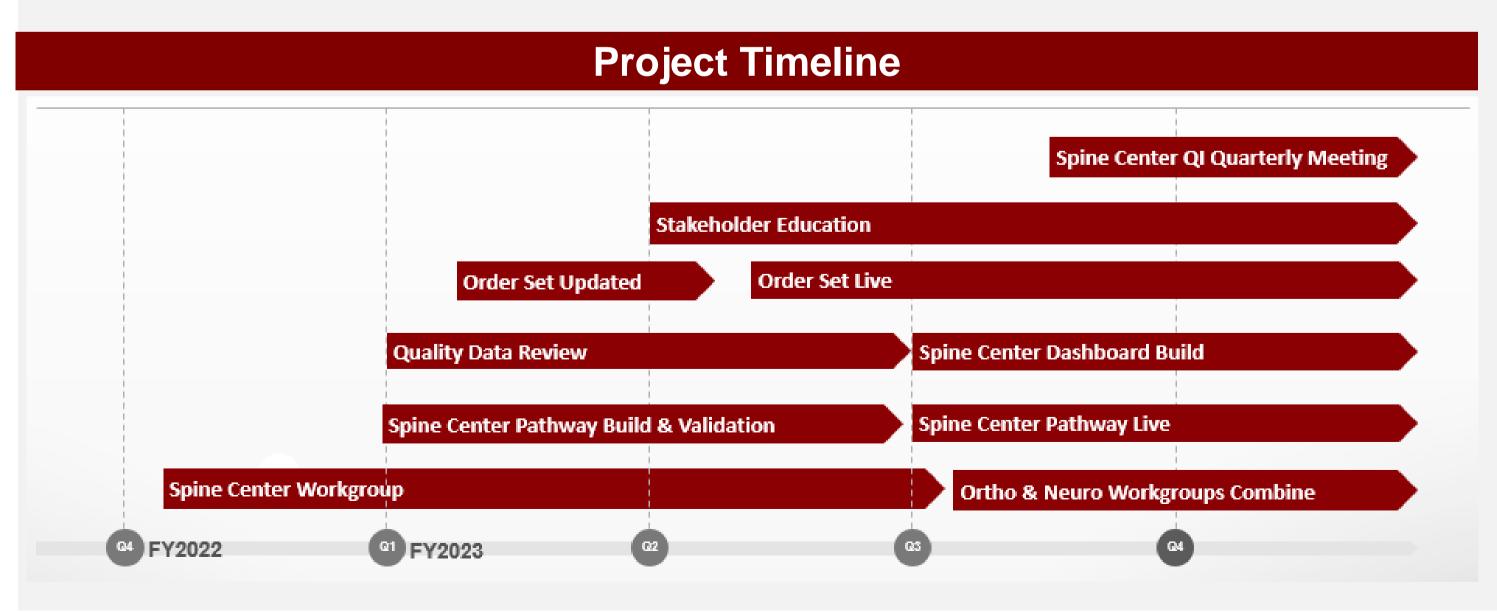
Authors: Teresa van Oort MHA, LCSW-S, Melissa Long RN, MSN, ONC Dorothy Pietrowski, MSN, ACNP, ONP-C, Melissa Matos, RN, MSN, ONC, Barbara Maher RN, MSN, ONC

### **Opportunities**

- Reengage workgroup in institutional and industry benchmarks with a focus on: length of stay (LOS), discharge to home, readmission, surgical site infections (SSI), and observed: expected (O:E) mortality rate
- Improve Communication Barriers: interdisciplinary communication patterns and tactics between surgeons, physical therapy, inpatient/outpatient nursing, residents, and other ancillary services identified as fragmented or silo' d which lead to identified errors and near misses
- Standardized Education: high demand for streamlined patient education material and updated protocols to aid in the enhancement of both patient and resident education
- Integration of Service Lines: Neurosurgery and Orthopedic Spine teams are reviewed as one accountable area by institutional and external credentialing benchmarks

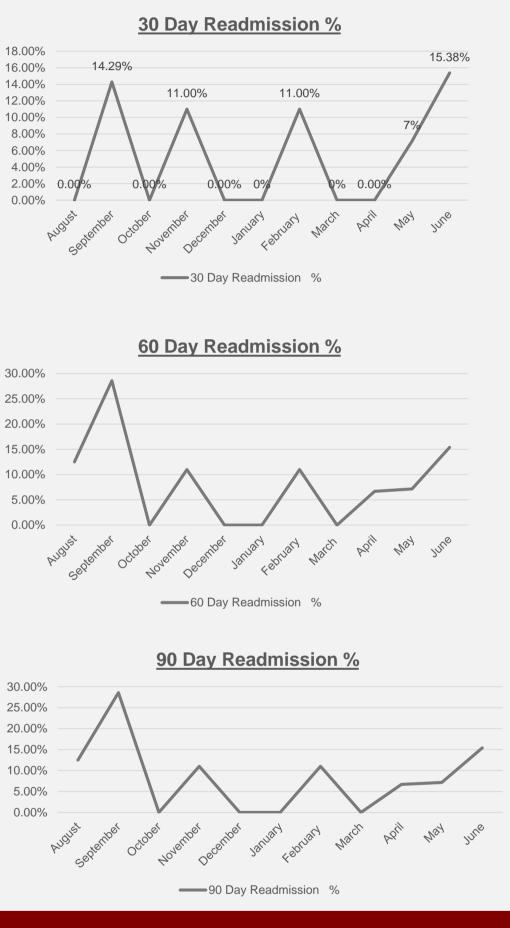
#### Goals

- Exploration into the patterns and data will assist in determining root cause of post operative complications and subsequently support positive practice changes
- The pathway will streamline preferences and protocols for post operative spine patients that will improve communication, cross-coverage, and resident training
- Create opportunities that will align with USNWR metrics and include improvement in length of stay, discharge to home, readmissions, and overuse metrics.
- Consolidation of Neurosurgery and Orthopedic Spine service lines into one comprehensive Spine Center.
- Consistent use of the Spine Center pathway, integration of Spine Center Order set into practices patterns, and review of consolidated data within the Spine Center Tableau Dashboard

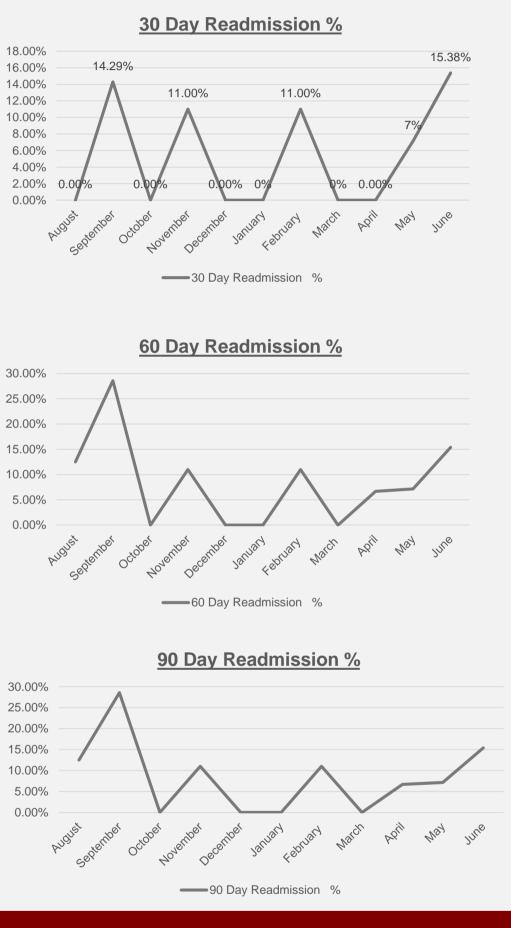




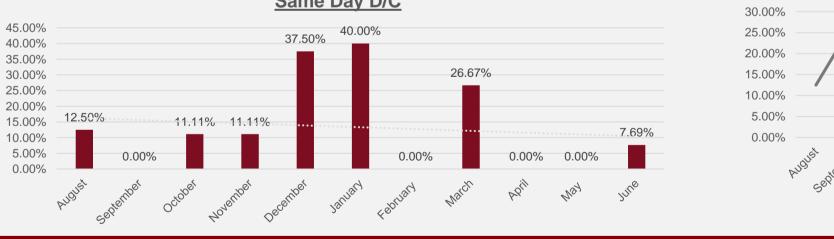
Impacts



**Discharge to Home** 80% 70% 60% 50%







## Next Steps

- □ Spine Center Dashboard live and used for ongoing quality performance improvement □ Integrate data review into formal Spine Quality Improvement Conference & Faculty meetings
- Ongoing optimization of the Spine Pathway & Spine Order Sets
- □ This work group will continue to encourage use of the pathway across the specialties.
- Modifications to the pathway will be made to streamline use over time.
- Concurrent dashboard will be built to track outcome measures.
- □ Engage in education with pathway/order set stakeholder groups: Surgeons, Residents, Fellows, Nursing, Physical Therapy, Social Work/Case Management

