

Location is Key: Improved Multidisciplinary Communication through Handoff Synergy

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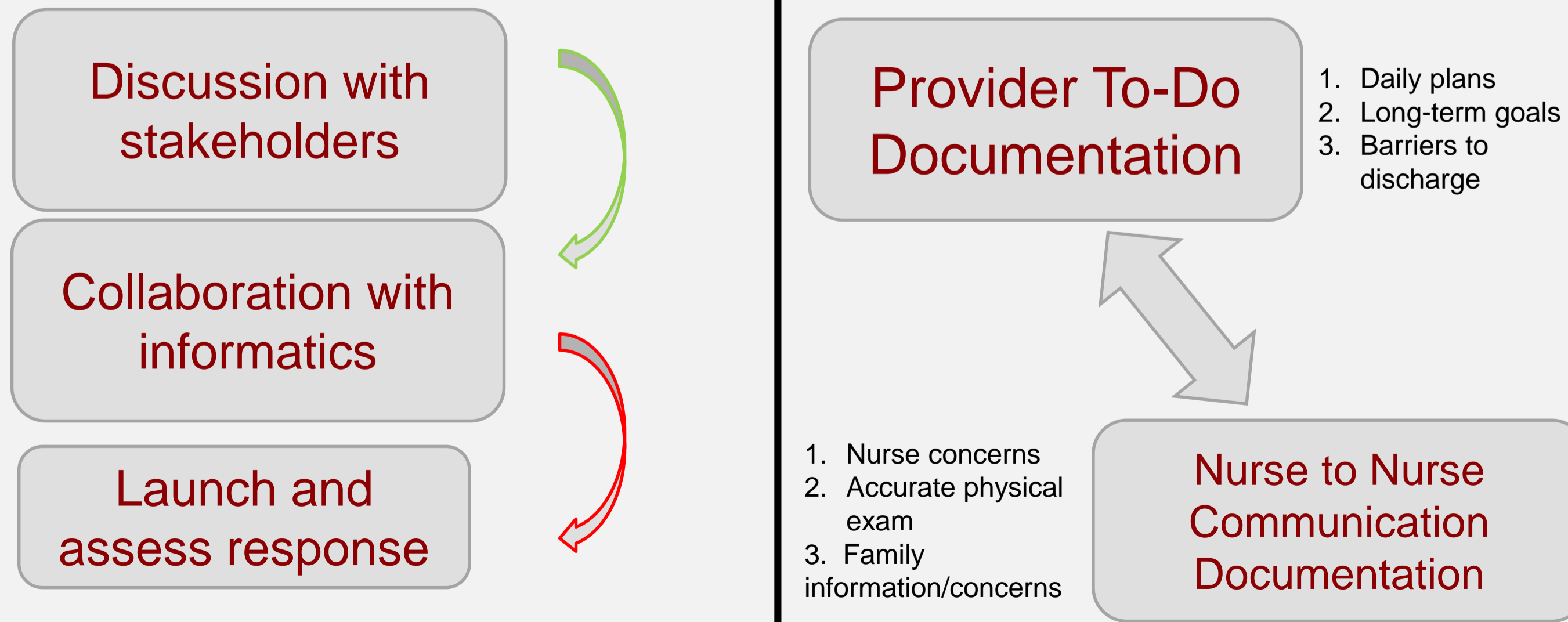
Problem

- Provider information about ICU patient care is **heavily fragmented** in our current system
- Providers and nurses document pertinent information in **"hidden"** parts of the EMR
- Accessing and consolidating all relevant data in a timely manner is **challenging** for nurses and, leading to gaps in communication about:
 - Active patient issues
 - New physical exam findings
 - Daily updates / plans that need to be implemented to progress medical care

Goal

- Goal: To enhance the availability and accessibility of critical patient information, with a specific emphasis on improving communication and coordination within ICU care teams
- Aim: To improve patient care outcomes and enhance team collaboration with immediate impact on launch, and align with improvement in "Adult Inpatient Work Together" measure
- Hypothesis: There will be measurable improvement from patient and care team survey data in 6-12 months after implementation of handoff synergy in the EMR

Intervention Design

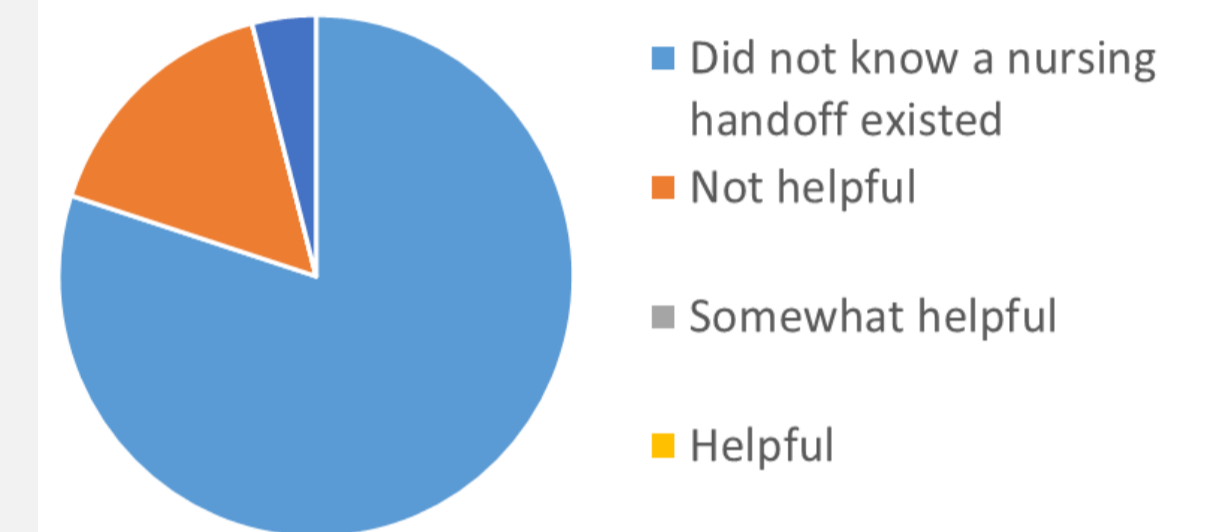


Results to Date

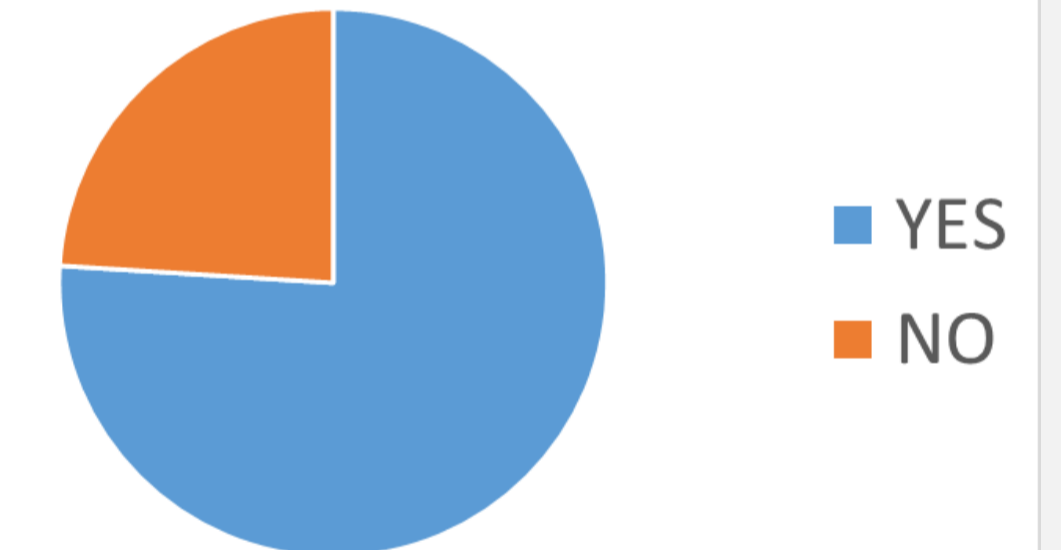
- Successful meetings with Nursing Leadership and Informatics
- Collection of pre-implementation survey results from provider teams

Pre-implementation Survey Data

Q1: How helpful is the NURSING HANDOFF to your care of the patient?



Q2: If a NURSING handoff was available for you to VIEW, would you consider referencing it?



Lessons Learned and Next Steps

- Early data suggests that providers are very interested in being able to view nursing documentation and think that its availability could be useful in practice
- Next steps include:
 - Launch of EMR modifications to improve handoff synergy and to make clinically meaningful data more readily accessible
 - Post-implementation survey collection

Acknowledgements

- IGNITE Team Members
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